



**Our Energy, Our Future™**  
A Dialogue With America

## **Questions from Consumers**

**Q: How did NRECA/Our Energy Our Future get my personal information?**

A: At some point between February 2008 and July 2009 you participated in the Our Energy, Our Future campaign ([www.ourenergy.coop](http://www.ourenergy.coop)) and sent your messages to your elected officials in Congress. You may have signed up through an effort led by your local electric cooperative.

Many people joined the campaign by signing a card at a co-op annual meeting or community event which allowed the local co-op to contact their federal legislators about issues that are important to electric co-op consumers. We appreciate your participation. It is having an impact.

**Q: What will the National Rural Electric Cooperative Association (NRECA) do with the postcards that are mailed to their office in Arlington, VA?**

A: The postcards will be hand delivered to each U.S. Senator's office during the month of September.

**Q: Will my contact information be given or sold to any other groups or organizations?**

A: No. However, each of your U.S. Senators will likely respond to you. You may also receive updates from your local electric cooperative regarding the status of the Our Energy, Our Future campaign and a request to take further action. For more information about how your contact information may be used for the Our Energy, Our Future campaign, please see the campaign's privacy policy at [www.ourenergy.coop/pages/Privacy.htm](http://www.ourenergy.coop/pages/Privacy.htm).

**Q: How can I get my name taken off of your mailing list? How can I opt out?**

A: Call the toll free number 1-866-751-1238 or email [Optout@ourenergy.coop](mailto:Optout@ourenergy.coop).

**Q: Why did I receive multiple pieces of the exact same thing?**

A: Your address may have been entered into the database multiple times with slightly different variations of you or your family member's name. When you return the postcard please correct your name and address.



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## **Questions from Local Co-ops or Statewide Associations**

**Q: When will the Senate postcards reach our consumers mailboxes?**

A: The direct mail piece will go to consumers who have already participated in Our Energy, Our Future. You should anticipate letters to start showing up in their mailboxes during the week of August 31, 2009.

**Q: Can my co-op get a large quantity of the postcards for our annual meeting or community events?**

A: Yes. The postcard will be available for download on Cooperative.com. These “non postage paid” post cards are available for your annual and community meetings. Since this post card campaign is specifically designed for the senate climate change debate, these cards need to be mailed back to NRECA no later than September 24, 2009. These post cards will be hand delivered to each U.S. Senator.

**Q: Can we get a list of our consumers that received the mailing?**

A: Yes. NRECA can provide you with a list of your consumer advocates that received the mailing. Please contact Amanda Wolfe at 703-907-5609 or via email at [amanda.wolfe@nreca.coop](mailto:amanda.wolfe@nreca.coop).

**Q: Can NRECA provide a list of consumers that returned the postcard?**

A: No. NRECA will give Statewide Associations periodic updates on how many consumers returned the postcard for their respective state.

**Q. Are Dialogue Cards still available?**

A. Yes! The Dialogue Cards are available for order on Cooperative.com <https://www.cooperative.com/communicators/resources/risingcosts/straighttalk/OurEnergyForm.htm> or contact Leslie Malone at 703-907-5544 or [leslie.malone@nreca.coop](mailto:leslie.malone@nreca.coop).

**Q: Should we continue the email campaign through the Our Energy, Our Future website ([www.ourenergy.com](http://www.ourenergy.com)).**

A: Yes! This will be the primary method of growing the number of participants in the campaign effort. Continuing this effort is extremely important.