

## How To Read Your Bill

### Who do I call if I have questions?

Call Southeastern Indiana REMC at the phone number indicated or stop by our office.

### Did Southeastern Indiana REMC receive my last payment?

This section shows total activity since your last bill, including your balance forward, if any. If any of this information does not match your records, call the Southeastern Indiana REMC office.

### How do I make my payment?

Be sure to return the bottom portion of the bill with your payment.

1. Mail your payment in the return envelope provided
2. Pay in person at our office  
Place your payment in the drop box at our office  
Pay by recurring bank draft or recurring credit card  
Pay online via check or credit card using SmartHub
6. Pay-By-Phone at 888-999-0762
7. Vanilla direct payments accepted at participating locations

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**REMC**  
SOUTHEASTERN INDIANA

MEMBER NAME: BILL SMITH  
Account Number: 999999999  
Bill Date: 06/10/2021  
Line Number: XX999X9-9X

Member Service  
Office Hours: 7:30 a.m. - 4:30 p.m. EST Mon. - Fri.  
(812) 889-4111 • (800) 737-4111  
www.seiremc.com

For outages after hours call, report using SmartHub, or text OUTAGE to 844-959-3031.

**Billing Summary**

Previous Bill	\$271.08
Payments Received - Thank you!	-\$259.00
Balance Forward	\$12.08

**Service Summary**

CURRENT CHARGES	\$282.00
Current Charges	\$282.00

**Total Amount Due \$294.08**  
Please pay by Jun 28, 2021

Payment Due By: 06/28/2021

Message Center

Contact Information on file:  
Phone: (812) 555-5555  
Email: None on file

**KEEP** Please do not staple payment.  
**SEND**

**REMC**  
SOUTHEASTERN INDIANA  
A Touchstone Energy® Cooperative  
The Power of Sustainable Connections

P.O. Box 196  
Osgood, IN 47037-0196

Account Number: 999999999  
Service Type: Electric  
Current Amount Due 06/28/2021: \$282.00  
**Total Amount Due: \$294.08**  
Amount Due After 06/28/2021: \$307.90

The current power cost tracker factor is \$0.00000 per kWh.  
Your payment and any returned items may be processed electronically.

6154 1 AV 0.398 5 6154  
BILL SMITH C-13  
9999 E ROAD 999999  
OSGOOD IN 47037-0196

Make checks payable to:  
SOUTHEASTERN INDIANA REMC  
P.O. BOX 196  
OSGOOD IN 47037-0196

16052999999999000029408000030790060920213

### What do I owe and when is it due?

The total amount due upon receipt of this bill is shown. If this amount is not paid your account is subject to disconnect.

### Is my account past due?

In order to avoid paying a potential late payment charge please make your payment by the due date shown on your statement.

### Information and messages.

Information pertaining to your account and Southeastern Indiana REMC will be found in this area.

### What do I owe and when is it due?

The total amount due by the due date is shown. If this amount is not paid your account is subject to disconnect.

# How To Read Your Bill

## For what location is this bill?

This is the description for this service location. If incorrect or blank, please provide the correct information on the return stub.

## Monthly usage chart.

Compare your current bill with the previous 12 months of billing history.

## Energy usage comparison.

Quickly compare your current bill with last month's bill, as well as the same month in the prior year.

## How do I make my payment?

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1. Mail your payment in the return envelope provided **OR**
2. Pay in person at our office **OR**
3. Place your payment in the drop box at our office **OR**
4. Pay by recurring bank draft or recurring credit card **OR**
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**Service Address: 9999 E ROAD 999999 Account: 99999999**

**Electric Description:**

Meter #	Bill Type	Services From	To	Days	Previous Readings	Present	Meter Multiplier	Usage	Rate
55555	REGULAR	05/01/2021	06/01/2021	31	4817	4924	20	2140	GEN

**Kilowatt Hours** Monthly Use Avg Temperature Temp

**Energy Usage Comparison**

This Month	Last Month	This Month Last Year	Avg Daily Use	Avg Daily Cost	Avg Daily High	Avg Daily Low
2140 kWh 31 days	1920 kWh 30 days	0 kWh 30 days	69 kWh	\$8.49	72°F	52°F

**Daily Usage Graph**

**Programs and services:**

Program/Service	Amount
<b>SERVICE FEES</b>	
Returned Transaction Fee [check, credit/debit, or ACH]	\$30
New Service/Construction Fee	\$100
Non-Payment Reconnect Fee [business hours/after hours]	\$35/\$200
Trip Fee to Notify Member of Pending Disconnect	\$35
Remote Disconnect Fee	\$30
Account Transfer Fee	\$35

Delinquent accounts are subject to a 5% late fee and subject to disconnect.

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit [pay.vanilladirect.com/pages/retailers](http://pay.vanilladirect.com/pages/retailers)

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at [vanilladirect.com/pay/terms](http://vanilladirect.com/pay/terms). After successful payment using this barcode, you may retrieve your full detailed e-receipt at [vanilladirect.com/pay/e-receipt](http://vanilladirect.com/pay/e-receipt).

**CALL BEFORE YOU DIG**  
Indiana law requires home and business owners planning to do any excavating/digging to notify Indiana 811 by calling 800-382-5544 or dialing 811 at least 48 hours prior to allow utilities time to locate their service equipment/lines for your safety.

**Other Ways to Pay Your Bill**

- Online Payment:** [www.seiremc.com](http://www.seiremc.com)
- 24-Hour Pay-By-Phone:** Make a payment any time, any day of the week, by calling our automated pay-by-phone system at (888)-999-0762.
- Electronic Direct Payment:** Your payment automatically drafts from your checking/savings, Discover, MasterCard, Visa, or American Express account on the 22nd of each month.
- Drop Box:** We have two locations: 8104 US 50 Aurora, IN and 712 S. Buckeye St Osceola, IN

## Customer Name/Account Number

Please use this number in correspondence with the office, to report outages, or to register as an online or mobile user through the SmartHub online billing system.

## What have I been billed?

A detailed list of charges will be shown with your kWh usage and number of days in this billing cycle. There will also be a graph showing historical usage and comparisons to prior months.

## What is my average daily usage?

View your average daily usage and costs, as well as the average daily high and low temperatures.

## Daily Usage Graph

This view will show you your daily kWh usage and the daily temperature. You can also access this information 24/7 via SmartHub.

## VanillaDirect Pay

Pay your bill by scanning your electric bill stub at participating Dollar General, CVS, Family Dollar, Speedway, and Walgreen's stores. (Convenience fee may apply).