



Watch our Member Perks video.

# POWERING THROUGH THE STORM

## HOW YOUR LOCAL CO-OP RESPONDS IN EMERGENCIES

When storms strike, Southeastern Indiana REMC crews are ready to respond — because this isn't just a job, it's home. Our lineworkers live and work in the same communities they serve, which means when power outages occur, they act fast to restore electricity, ensuring safety and reliability for our members.

### WHY LOCAL CREWS MATTER

Unlike big utility companies with service centers miles away, our team is already on the ground. When severe weather causes power outages, our crews mobilize immediately, using real-time system data to assess damage, prioritize repairs, and restore service as quickly as possible.

### YOUR ROLE IN THE RESTORATION PROCESS

- **Report Outages Promptly**– Use our SmartHub app or call our outage line.
- **Stay Safe**– Avoid downed power lines and use generators safely.
- **Be Patient**– Crews work as quickly as possible to ensure every member's power is restored.

### COORDINATED & EFFICIENT STORM RESPONSE

Our storm response follows a proven restoration process:

1. **Damage Assessment**– Crews survey the impacted areas to locate downed power lines, broken poles, and other hazards.
2. **Main Lines & Substations**– Repairing main power lines restores service to the greatest number of members as quickly as possible.
3. **Neighborhoods & Individual Homes**– Once larger areas are restored, crews work on smaller outages and individual service connections.

Southeastern Indiana REMC is built on service, commitment, and community. When the next storm hits, you can rest easy knowing your co-op is already at work — because when you're in the dark, our team is just around the corner, ready to bring the lights back on.