

Our Mission

To safely provide reliable electricity and diversified services to the members and communities we serve.

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ELECTRICAL SAFETY TIP

Back to school, back to safety!

Tip: Teach kids to never touch electrical outlets with wet hands or metal objects.

Reminder: Use only certified phone chargers and avoid cheap, uncertified brands that can overheat.

Check: Inspect power cords for signs of wear and tear before plugging in computers or other electronics.

NEW RATES TAKE EFFECT OCTOBER 1

Beginning Oct. 1, 2025, new electric rates will go into effect for Southeastern Indiana REMC members. This adjustment was approved by the board of directors in June following a comprehensive cost-of-service study that identified the need for increased revenue to maintain reliable electric service and support system improvements.

Members will see the impact of these changes beginning with their November bills. On average, residential members can expect an increase of approximately 8.5 percent. The new rates are designed to more accurately reflect the costs of delivering electricity while ensuring the cooperative can continue to meet current and future energy demands.

Over the past several years, Southeastern Indiana REMC has absorbed rising costs in fuel, materials and labor while investing in upgrades to aging infrastructure and expanding service options like SEI Fiber. These changes are necessary to continue providing safe, reliable and affordable electricity to all members.

If you would like a personalized rate comparison report to see how the new rates will affect your account, please contact our Member Services team at 800-737-4111.

We are committed to helping members manage their energy use and costs. Our load management programs and our home energy monitoring options offer practical tools for lowering usage during peak demand times. Rebates are also available for energy-efficient equipment and smart home upgrades.

In the coming weeks, we will share more information through REMC Connect, email updates, social media and our website to help members understand the rate changes.

We appreciate your continued trust as we work to serve you with transparency, accountability, and care.



TAKE THE SURPRISE OUT OF YOUR ELECTRIC BILL

If you're concerned about higher electric bills during the peak heating and cooling seasons, Southeastern Indiana REMC's budget billing option may be right for you.

Budget billing helps even out your monthly payments by using a rolling 12-month average of your electric usage. This means your bill amount is recalculated each month, based on your most recent year of usage, allowing for small adjustments over time instead of sharp seasonal spikes.

While your bill may still change slightly month to month, this method provides a more consistent and predictable payment—especially helpful during the hottest and coldest parts of the year.

To qualify for budget billing, you must:

- Have at least 12 months of billing history at your current location
- Maintain a zero account balance
- Have a good payment history

You'll still see your actual usage on your monthly bill, but instead of dramatic swings caused by extreme weather, your payment amount adjusts gradually, helping you better manage your household budget.

Keep in mind that budget billing doesn't reduce your energy usage or your total cost of electricity. It's simply a tool to help spread out costs more evenly throughout the year.

To learn more or to sign up, call our Member Services team at 800-737-4111. We're here to help you find the best solutions for managing your energy costs.

YOUR GUIDE TO CO-OP NEWS, RATES & RESOURCES



REMC Connect is your monthly digital magazine designed to keep you in the know. Each issue features important co-op updates, energy-saving tips, upcoming events, and ways to make the most of your membership. From rate changes to rebate programs, it's a reliable resource to help you stay in control.

Read the latest issue at www.seiremc.com/remcconnect or check your inbox each month for the newest edition.

