



LIFELINE ASSISTANCE PROGRAM

800-737-4111

Lifeline is a federal program that helps eligible consumers afford local telephone or broadband internet service. SEI Fiber participates in the Lifeline Assistance Program to increase the availability of telecommunications services to all consumers in its serving areas.

HOW CAN THIS PROGRAM BENEFIT YOU?

Lifeline reduces an eligible customer's rate on basic local telephone service or broadband internet service for speed packages of at least 100/100. The Lifeline program is available for only one service per eligible household. Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.

HOW DO I ENROLL?

Contact SEI Fiber for an application. You must provide documentation showing proof of income or proof of participation in a Lifeline-qualifying assistance program.

ARE YOU ELIGIBLE?

Consumers enrolled in one or more of the following assistance programs may qualify for Lifeline benefits:

- Medicaid
- ***Supplemental Security Income (SSI) Not to be confused with Social Security Income***
- Food Stamps
- Federal Public Housing Assistance or Section 8
- Federal Veterans Pension

A consumer also qualifies for Lifeline if his or her household income is at or below 135% of the federal poverty guidelines.

THE FOLLOWING CONDITIONS ARE REQUIRED FOR LIFELINE ELIGIBILITY:

- With the application, you must provide documentation showing proof of income or proof of participation in a Lifeline-qualifying assistance program.
- Only one Lifeline discount is available per household. It may be applied to either a landline or wireless telephone, or broadband Internet with speeds of 100/100. Some exceptions may apply for a broadband Internet service discount - please contact SEI Fiber for details.
- If your household receives more than one Lifeline discount, you must select a single provider immediately or be subject to penalties.



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ALL LIFELINE SUBSCRIBERS MUST RE-CERTIFY ELIGIBILITY EACH YEAR.

***2020 ESTIMATED INCOME REQUIREMENTS FOR A HOUSEHOLD AT OR BELOW 135% OF THE FEDERAL POVERTY GUIDELINES.**

Persons in Family Unit	Annual Income
1	\$17,226
2	\$23,274
3	\$29,322
4	\$35,370

*For each additional person, add \$6,048

PLEASE CALL OUR OFFICE AT 800-737-4111 FOR ADDITIONAL INFORMATION.

Lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household. Lifeline customers must verify continued eligibility by the customer's anniversary date on a rolling 12-month basis.