



## SEI FIBER CONSUMER FEES AND CHARGES

### RESIDENTIAL/SMALL BUSINESS PLANS:

(Residences, farm operations, and churches where next business day support is fine)

| <b><u>Connectivity/Speed Packages:</u></b> | <b><u>Per Month/Line</u></b> |
|--|------------------------------|
| *100/100 Mbps .....                        | \$64.95                      |
| *500/500 Mbps .....                        | \$79.95                      |
| *1G/1G .....                               | \$109.95                     |

\*Download and upload speeds are up to and are not guaranteed.

| <b><u>Optional Services:</u></b>                       | <b><u>Per Month/Line</u></b> |
|--|------------------------------|
| Managed Wi-Fi/Router .....                             | Included                     |
| Static IP Address for Residential/Small Business ..... | \$9.95                       |
| Voice Service .....                                    | \$29.95                      |

\*Rates quoted apply to calls within the contiguous United States and excludes, calling card, collect, inbound 800s and directory assistance calls.

\*Reasonable and acceptable usage applies to unlimited long-distance plan only.

\*Download and upload speeds are up to and are not guaranteed.

### COMMERCIAL PLANS:

(Requires 24/7 response, open more than just during the day-during the week, heavily reliant on connection to operate, uses Voice Service for business phone system)

| <b><u>Connectivity/Speed Packages:</u></b> | <b><u>Per Month/Line</u></b> |
|--|------------------------------|
| *100/100 Mbps .....                        | \$149.95                     |
| *1G/1G .....                               | \$349.95                     |

\*Download and upload speeds are up to and are not guaranteed.

| <b><u>Optional Services:</u></b>         | <b><u>Per Month/Line</u></b> |
|--|------------------------------|
| Managed Wi-Fi Router .....               | Included                     |
| 1 Static IP Address (If Requested) ..... | Included                     |
| Voice Service .....                      | \$59.95                      |

\*Rates quoted apply to calls within the contiguous United States and excludes, calling cards, collect, inbound 800 and directory assistance calls.

\*Reasonable and acceptable usage applies to unlimited long-distance plan only.

\*Download and upload speeds are up to and are not guaranteed.

**INDUSTRIAL PLANS:**

(Requires 24/7 response, extraordinary circumstances requiring special handling such as large manufacturing, cell towers, medical facilities, or dark fiber)

| <u>Connectivity/Speed Packages and Other Services:</u> | <u>Per Month</u> |
|--|------------------|
| Custom Packages .....                                  | Custom Pricing   |

**OTHER CHARGES:**

| <u>New Service/Connection:</u>   | <u>Charges</u>   |
|--|------------------|
| During Phase Buildout .....  | No Charge        |
| After Phase Buildout.....  | Minimum \$600.00 |
| Non-Electric Member – (Outside of established Rural Electric Service Territory)..... | TBD              |

| <u>Service Call:</u>  | <u>Charges</u>      |
|---|---------------------|
| Member Issue/Damaged Equipment ( <i>Normal Business Hours</i> ) ..... | \$100.00 + Material |
| Member Issue/Damaged Equipment ( <i>Overtime</i> ) .....              | \$150.00 + Material |
| UPS/Battery Backup.....   | \$150.00            |

| <u>Penalties/Fees:</u>                  | <u>Charges</u>         |
|---|------------------------|
| Late Payment .....                      | See 170 IAC 4-1-13 (c) |
| Insufficient Funds/Returned Check ..... | \$30.00                |
| Unreturned Router .....                 | \$250.00               |
| Reconnect Fee: .....                    | \$50.00                |

- Request between 7:30 a.m. and 4:30 p.m. during normal business day, reconnect made same day.  
\*Pending customer has existing equipment.
- Request after 4:30 p.m., weekends, or holidays, reconnect made next business day.

**THE SCHEDULE OF MEMBER/CONSUMER FEES AND CHARGES IS SUBJECT TO MODIFICATION AT THE DISCRETION OF THE BOARD OF DIRECTORS.**