

# WATT'S WATT



## Office Hours

7:30 AM to 4:30 PM (EDT)  
Monday through Friday

## Locations

**Headquarters Office**  
P.O. Box 196  
712 South Buckeye Street  
Osgood, IN 47037

**Branch Office**  
Temporarily Closed

## Contact Us

Local calls: 812-689-4111  
Toll free: 800-737-4111  
FAX only: 812-689-6987  
E-mail: [contact\\_us@seiremc.com](mailto:contact_us@seiremc.com)  
Website: [www.seiremc.com](http://www.seiremc.com)

## Make a Payment

Office Lobby  
Drive-Thru Window  
Drop Box  
By Phone: 1-888-999-0762  
Online:

Mobile Device: Smarthub App

## Payment Options

Cash, Check, Money Order, Credit Card, ACH, Budget Billing and Prepaid Service.

## Report an Outage

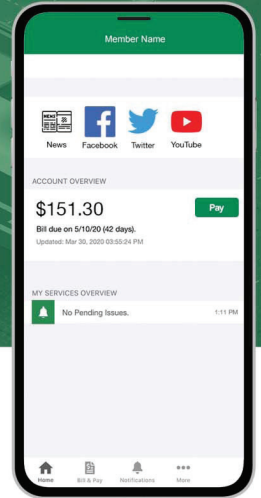
Local calls: 812-689-4111  
Toll free: 800-737-4111  
Online: <https://seiremc.smarthub.coop>  
Mobile Device: Smarthub App

## Need a Locate?

Call Before You Dig: 800-382-5544



# SMART PAYMENTS



**Save time.  
Avoid service interruptions.  
Eliminate late fees.**



## SMART MANAGEMENT. SMART LIFE. SMARTHUB.

You may have heard about SmartHub, our innovative tool for account management, but what can it do for you? SmartHub can help you take control of your account like never before.

SmartHub has several features that make managing your account as easy as possible. Whether through the web, or your smartphone or tablet (Android or iOS), you'll be able to pay your bill, contact customer service and get the latest news.

As soon as you log in, you'll be able to view your billing history and make a payment with just a couple of clicks. You'll be able to see your current bill, along with bills from the previous months.

Making payments through SmartHub is fast and easy. The first time you make a

payment either through the web or through your mobile device, you'll be able to securely store your payment information for future transactions. The next time you need to pay your bill, it will only take a couple of clicks.

You'll also be able to see important notices with SmartHub. You'll be able to select how you want to be notified about your bill, including email and text messaging.

Reporting a service issue is a snap with the SmartHub mobile app. There's no need to call the office, just let us know about the issue with a few clicks. You can also contact us for customer service requests or with any questions you may have. You can now contact us anytime from anywhere.

**Try the two-way texting feature in SmartHub the next time you experience an outage!  
Members can log into their SmartHub account and click on the NOTIFICATIONS tab and then MANAGE CONTACTS to activate the phone number to receive texts from us.**

# CONSUMERS WILL NO LONGER PAY UTILITY RECEIPTS TAX

Beginning July 1, Hoosiers no longer pay the utility receipts tax. This was made possible because of the efforts of Indiana's electric cooperatives advocating for their consumer-members and negotiating with the Indiana General Assembly to repeal this tax, ultimately saving money for each and every electric cooperative member across Indiana.

You will see this tax credited back to you on the August bill for July energy use. This will be shown as a line item. There is no action you need to take.



## MINI-SPLIT HEAT PUMP

# Rebates

Rebates offered for Single room or whole home installations.

### REQUIREMENTS:

- Rebated equipment must be installed in primary residence.
- SEER  $\geq$  19, EER  $\geq$  12.5  
*Variable/multi-speed compressor required unless noted otherwise.*
- Single Room Installations must be:
  - located and serviced by member
  - occupied/used year-round (seasonal occupancy does not qualify)

Limit of two rebates per member household per life of the rebated equipment. Rebates for HVAC equipment are available for whole home installations only unless otherwise stated. To receive a rebate, all homeowners must provide AHRI (Air conditioning, Heating and Refrigeration Institute) validation for all SEER and EER ratings that can be obtained from the installing heating and cooling dealer. No rebate will be awarded based on HVAC dealer bid specifications, promotional material of dealer, manufacturer or any other source than AHRI. A certificate of AHRI certified performance must be submitted. Application must be received by Southeastern Indiana REMC by December 15, 2022 and within 90 days of the rebated equipment's installation date in order to qualify for the 2022 Rebate Program. All homeowners must complete a rebate application form and provide proof of purchase to receive any 2022 rebate.

To view the full list of requirements, download the application and learn about other rebates offered by Southeastern Indiana REMC, visit [www.seiremc.com/rebates](http://www.seiremc.com/rebates)