



# SEI FIBER Consumer Fees and Charges

Revised: August 23, 2022

## RESIDENTIAL/SMALL BUSINESS PLANS:

(Residences, farm operations, and churches where next business day support is fine)

<u>Connectivity/Speed Packages:</u>	<u>Per Month/Line</u>
*100/100 Mbps .....	\$64.95
*500/500 Mbps .....	\$79.95
*1G/1G .....	\$109.95

\*Download and upload speeds are up to and are not guaranteed.

<u>Optional Services:</u>	<u>Per Month/Line</u>
Managed Wi-Fi Router.....	Included
Static IP Address for Residential/Small Business .....	\$9.95
Voice Service.....	\$29.95

\*Rates quoted apply to calls within the contiguous United States and exclude, calling card, collect, inbound 800, and directory assistance calls.  
 \*Reasonable and acceptable usage applies to unlimited long-distance plan only.  
 \*Download and upload speeds are up to and are not guaranteed.

## COMMERCIAL PLANS:

(Requires 24/7 response, open more than just during the day-during the week, heavily reliant on connection to operate, uses Voice Service for business phone system)

<u>Connectivity/Speed Packages:</u>	<u>Per Month/Line</u>
*100/100 Mbps .....	\$149.95
*1G/1G .....	\$349.95

\*Download and upload speeds are up to and are not guaranteed.

<u>Optional Services:</u>	<u>Per Month/Line</u>
Managed Wi-Fi Router.....	Included
1 Static IP Address (If Requested).....	Included
Voice Service.....	\$59.95

\*Rates quoted apply to calls within the contiguous United States and exclude calling cards, collect, inbound 800, and directory assistance calls.  
 \*Reasonable and acceptable usage applies to unlimited long-distance plan only.  
 \*Download and upload speeds are up to and are not guaranteed.

## INDUSTRIAL PLANS:

(Requires 24/7 response, extraordinary circumstances requiring special handling such as large manufacturing, cell towers, medical facilities, or dark fiber)

<u>Connectivity/Speed Packages and Other Services:</u>	<u>Per Month</u>
Custom Packages .....	Custom Pricing



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## OTHER CHARGES:

<b><u>New Service/Connection:</u></b>	<b><u>Charges</u></b>
During Phase Buildout .....	No Charge
After Phase Buildout.....	Minimum \$600.00
Non-Electric Member – (Outside of established Rural Electric Service Territory).....	TBD

<b><u>Service Call:</u></b>	<b><u>Charges</u></b>
Member Issue/Damaged Equipment ( <i>Normal Business Hours</i> ) .....	\$100.00 + Material
Member Issue/Damaged Equipment ( <i>Overtime</i> ) .....	\$150.00 + Material
UPS/Battery Backup.....	\$150.00

<b><u>Penalties/Fees:</u></b>	<b><u>Charges</u></b>
Late Payment .....	See 170 IAC 4-1-13 (c)
Insufficient Funds/Returned Check .....	\$30.00
Unreturned Router .....	\$250.00
Reconnect Fee: .....	\$50.00

- Request between 7:30 a.m. and 4:30 p.m. during normal business day, reconnect made same day.  
\*Pending customer has existing equipment.
- Request after 4:30 p.m., weekends, or holidays, reconnect made next business day.

THE SCHEDULE OF MEMBER/CONSUMER FEES AND CHARGES IS SUBJECT TO MODIFICATION AT THE DISCRETION OF THE BOARD OF DIRECTORS.